

International Student Satisfaction Survey with their studies at Semnan University of Medical Sciences

Dear Student,

Greetings,

We have prepared this questionnaire to gauge your satisfaction with the services you receive. The insights we gather will help us plan and enhance the quality of our offerings. Please provide accurate and thoughtful responses to the questions to achieve this. Please take a moment to read each statement and carefully select the most appropriate answer. Rest assured that your responses will be confidential and used solely for this survey.

Thank you in advance for your valuable time and participation.

Sincerely,

The International Management Office

Mode of university entry:

Through an institution Individually

Gender:

Female Male

Educational Level:

Bachelor's Master's PhD

Faculty:

Medicine Dentistry Pharmacy Paramedical Sciences Nursing and Midwifery
Rehabilitation Public Health Nutrition and Food Sciences

No	Category	Question	Very high	High	To some extent	Low	Very Low
1		What is your level of satisfaction with the organization of sports competitions and games at the university?					
2		How satisfied are you with the way sports events are communicated/publicized at the university?					
3	Counseling and Health Center	What is your level of satisfaction with the programs and services offered by the counseling center?					
4	Food and Welfare	How satisfied are you with the food quality in the university cafeteria?					
5		How satisfied are you with the cafeteria's adherence to hygiene and scientific nutrition principles?					
6	Cafe and Buffet	What is your rating of the quality and quantity of food at the university buffet?					
7		How satisfied are you with the attitude and interaction of the buffet staff?					
8	Student Empowerment	To what extent are you satisfied with providing skill-oriented workshops?					
9		To what extent are you satisfied with the student empowerment courses?					
10	Internet	What is your level of satisfaction with the quality of the university's internet network?					
11		How satisfied are you with the university's computer systems?					
12	Cultural Affairs and Public Relations	How satisfied are you with the university's news and information website?					
13		What is your level of satisfaction with the quality of events and ceremonies organized by the university?					
14	Staff	To what extent do you feel the staff possess the necessary knowledge for their roles?					

15		How satisfied are you with the staff's responsiveness to student inquiries and requests?						
16	Transportation	What is your level of satisfaction with the university's transportation services?						
17		How satisfied are you with the transportation staff?						
18	Satisfaction with Instructors	How would you rate the performance and conduct of your course instructors?						
19		How would you rate the performance and conduct of the department head?						
20		How would you rate the performance and conduct of the dean of the faculty?						
21	Dormitory	If you reside in the dormitory, how satisfied are you with the cleanliness of the dormitory and its amenities (e.g., recreational facilities, sports facilities, etc.)?						
22		If you reside in the dormitory, how satisfied are you with the security, and what is the attitude of the guards and dormitory supervisors?						
23	Library	What is your level of satisfaction with the library's borrowing and reading services?						
24		How satisfied are you with access to electronic resources (e.g., internet, etc.)?						
25	University International Affairs	How would you rate the performance and conduct of the university's Scientific and International Cooperation Group staff?						
26		What is your level of satisfaction with the admission and registration process handled by the university's Scientific and International Cooperation Group?						